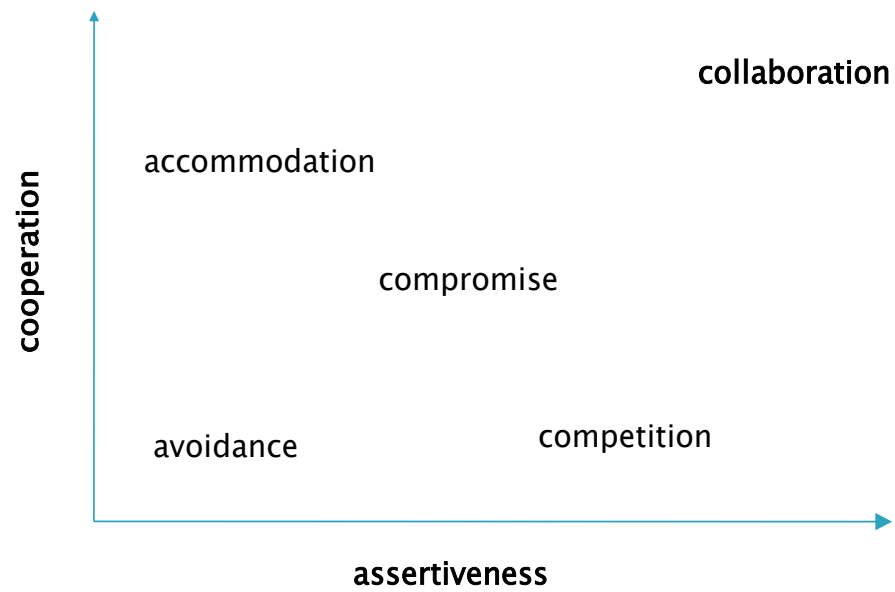


Different ways to handle conflict



Thomas and Ruble 1976 cited in Huczinski & Buchanan 2007